



ACDR RMA Request Form

WARRANTY/REPAIR INSPECTION

Form: FEA-ACDR-TE-163
Revision: 2, 7/29/2024

Inspection Fee PO#: [] Fuji Tech Case ID#*: [] RMA#: []
(For Non-Warranty Repair Inspections Only) *(To Be Assigned By Fuji Electric)*

1. End User Contact Information*

Company Name: [] Contact Person: []
Address: [] Email Address: []
City, State: [] Phone Number: []
Zip Code: []

2. Return Address* Same As Above *(If Different Than Above The Following MUST BE PROVIDED)*

Company Name: [] Contact Person: []
Address: [] Email Address: []
City, State: [] Phone Number: []
Zip Code: []

3. Freight Carrier & Account Number (In Case Of Out-Of-Warranty):

Freight Carrier: []
Account Number: []

4. Drive Product Information* Drive Nameplate Photo Provided With Completed Form *(If Photo Not Available The Following MUST BE PROVIDED)*

Drive Model Number: []
Drive Serial Number: []

5. Distributor/Reseller/OEM Information

Company Name*: []
Purchase Order Number: []
Fuji Electric Invoice Number: []

6. Trouble Description

[]

11. Motor MFG. : [] HP: [] RPM: [] V: [] Amps: []

12. Input Line Voltage: L1-L2 [] L1-L3 [] L2-L3 []

13. Other: []

Notes

- 1. The form must be completed and electronically signed. Hand-filled forms will not be accepted.
- 2. The fields with asterisk are required, not completing the fields will lead to delaying in issuing the RMA number.
- 3. Fuji Electric Tech Support must be contacted prior requesting RMA and obtain Case ID. Form submitted without Case ID will lead to delay in issuing RMA number.
- 4. For non-warranty repair cases, an Inspection Fee purchase order is required per the following table. Please reference the listed part number on the purchase order. If a purchase order is not received within 5 working days of the product being returned inspection work will not be performed.

Part Number	Inspection Fees	Description
Inspection Fee 500	\$500.00	Non-Warranty Inspection Fee (25-125HP)
Inspection Fee 750	\$750.00	Non-Warranty Inspection Fee (150-450HP)
Inspection Fee 1000	\$1000.00	Non-Warranty Inspection Fee (500-1000HP)

RMA Request Form and Inspection Fee PO must be sent by e-mail to: x-fea-acdr_rma@fujielectric.com

Required Customer Signature & Date: [] []